



HR & Payroll Software

# UP TO 431% PROJECTED ROI

## New Technology: The Projected Total Economic Impact™ Of IWant™ By Paycom

As organizations increasingly transition from using multiple HR and payroll providers with fragmented processes to adopting a single comprehensive HCM software, they aim to achieve instant access to workforce information. Paycom's command-driven AI engine, IWant, is designed to deliver that through a simple voice or text prompt.

According to Forrester Consulting research commissioned by Paycom, when interviewed Paycom clients deployed IWant across their organization, workforce information became easier for all users to access, from employees to the CEO, with no training required. Beyond efficiency, clients experienced enhanced insights, and improved transparency and company culture, all from Paycom's automated single software.

[Read the full study](#) for more about the benefits and value of Paycom's IWant.

### KEY STATISTICS

- up to **3,600** employee hours saved annually
- up to **600** manager hours saved annually
- up to **60** executive hours saved annually

### PROJECTED 3-YEAR VALUES

net present value up to **\$141K**      benefits present value up to **\$173K**

### What Clients Said

“With IWant, I know everything I need to know about my employees without having to go to a training session about how to use Paycom. I don't have to get a technologist or somebody in IT involved. That's really important.”

—CEO, technology

“IWant reduces any barrier to the Paycom system. No matter your level of technological savvy, you can use it and quickly find the information you need.”

—HR director, entertainment

“IWant is a differentiator and enhances Paycom. It makes things easy for HR, easy for managers, and easy for frontline employees. ... Paycom continues to show that it impacts not only HR and end users but the business as a whole.”

—chief HR officer, consumer goods

“The feedback from our managers is that IWant is so easy. On their phone or desktop, they can just pull information instantly. That has been very beneficial for them.”

—payroll specialist, health care

“Our team relies heavily on the Paycom mobile app. The ability to find data quickly and easily with IWant on the app is a really big deal.”

—HR director, retail

### FORRESTER®

A commissioned study conducted by Forrester Consulting on behalf of Paycom, February 2026. Results are for a composite organization based on interviewed customers.

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